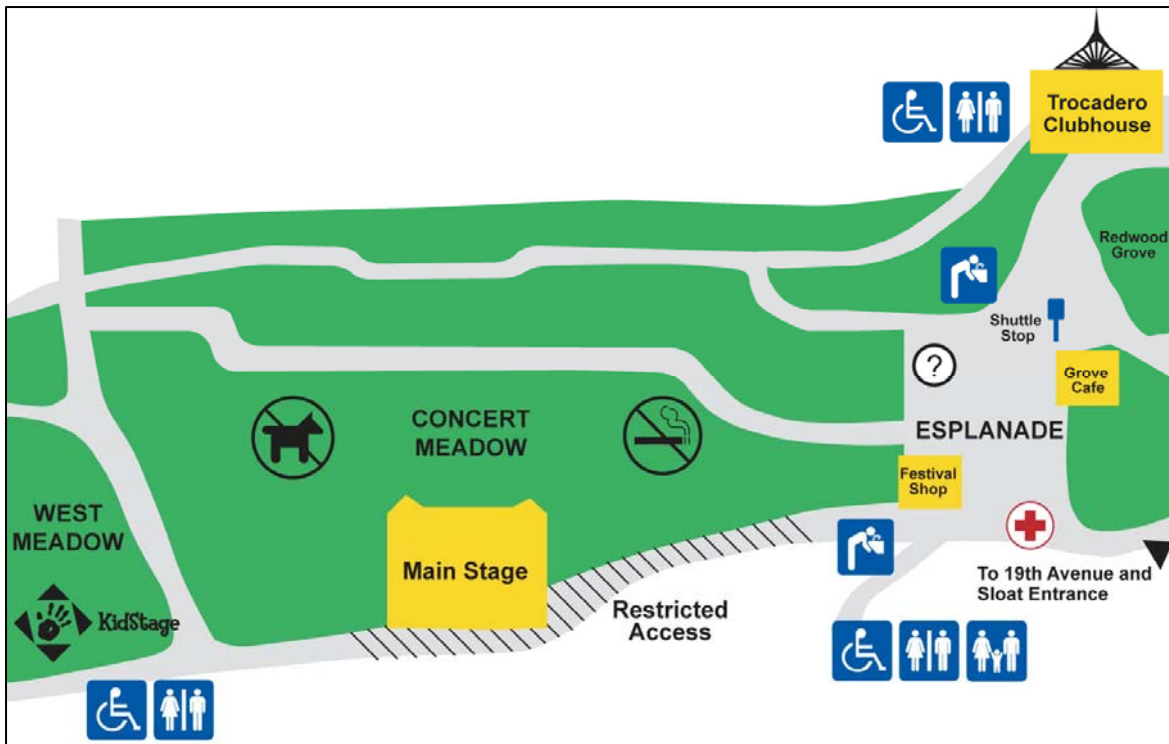




# FESTIVAL GUIDE

Everything you need to know for a great day at Stern Grove Festival

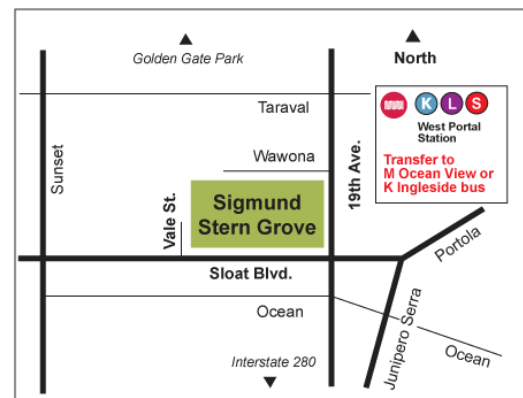
## MAP OF STERN GROVE



## LOCATION

Sigmund Stern Grove is a public park located at 19<sup>th</sup> Avenue and Sloat Boulevard. It is close to Stonestown Galleria, San Francisco State University, and West Portal.

**Stern Grove is NOT in Golden Gate Park.**



## CONCERT TIME

All Sunday concerts begin at 2:00 p.m. All concerts are completely admission-free. No tickets are required.

## TRANSPORTATION

The Festival encourages everyone to take public transportation to Stern Grove Festival. The park is accessible on MUNI bus and MUNI metro lines. We also encourage patrons to take advantage of a ride share service with PickUpPal.com.

**PLEASE NOTE: In 2010 construction at St. Francis Circle will impact Muni Metro service on the K and M lines and the 23 bus line. Please read instructions to the right and allow for extra travel time.**

There is no public parking facility in Stern Grove. If you must drive, **PLEASE RESPECT OUR NEIGHBORS!** Do not park in or block driveways. Violators will be cited and towed. A drop-off zone is located at the main entrance to Stern Grove at 19<sup>th</sup> and Sloat.

A limited number of handicapped permit parking spaces will be available on Sloat Boulevard, just past the main entrance to the park at 19<sup>th</sup> and Sloat.

## SEATING

The concerts begin at 2:00 p.m. on Sundays. For the safety of our patrons, the Concert Meadow is closed to admittance once capacity is reached. The best way to ensure you'll have a seat is to get there early.

Once you arrive at the Grove, please don't leave blankets, tarps, and chairs unattended in the Concert Meadow to reserve space. To be fair to everyone, at least one person must be present in order to stake your claim to the space. Blankets and ground covers are restricted in size to 8 x 10 feet due to space limitations. **Unoccupied blankets will be removed from the meadow if left unattended for more than one hour.**

We want everyone to enjoy the concerts. Be respectful of people around you and please share your space and make room for others.



## Public Transportation

### Muni Customer Alert

**Construction Affects K, M and 23 Service at St. Francis Circle during Summer 2010**



MUNI Metro Lines K, L and S: Exit at West Portal Station, transfer to M Ocean View or K Ingleside bus, which stop at 19th Avenue and Sloat Boulevard. Please allow for extra travel time. For the return trip, take the M Ocean View or K Ingleside bus at the northeast corner of 19<sup>th</sup> and Sloat to West Portal Station.

MUNI Buses: 23-Monterey and 28-19<sup>th</sup> Avenue, exit at 19th Avenue and Sloat Boulevard



BART: to Civic Center and transfer to Muni Metro K, L or S, transfer to M Ocean View or K Ingleside bus at West Portal Station; to Glen Park and transfer to MUNI bus 23-Monterey; to Daly City and transfer to MUNI bus 28-19<sup>th</sup> Avenue



## Bicycles

Complimentary bike valet service is available at the 19<sup>th</sup> Avenue and Sloat entrance to Stern Grove. The valet is open from 10:00 a.m. until one hour after the concert ends.

**Bikes are not allowed in the Concert Meadow or Esplanade at Stern Grove.**



## Driving Directions

**Ride share to the Festival.**  
Visit [www.pickupal.com](http://www.pickupal.com) for details.

- **From the North Bay:** Golden Gate Bridge to 19th Avenue/Park Presidio exit. Continue on 19th Avenue. Turn right at Sloat Boulevard.
- **From the South Bay:** 280-North to 19th Avenue exit. At the first stoplight, bear right onto Junipero Serra. Turn left at Sloat Boulevard.
- **From the East Bay:** Bay Bridge to 101-South to 280-South. Exit at Ocean Avenue and turn right. Bear right onto Junipero Serra. Turn left at Sloat Boulevard.

## Umbrellas and chairs

You can set up a beach umbrella and high-back chairs before the concert, but please be aware that you will be asked to take them down when the show starts, so that everyone can see better. Chairs should be low to the ground and have backs at shoulder height.

## What about those picnic tables?

Households can enter to receive **six picnic table seats at one concert per season**. Entries will be chosen at random and notified the week before the concert. There are two ways to enter:

**Online:** The easiest and fastest way to enter!  
[www.sterngrove.org/picnictableseats](http://www.sterngrove.org/picnictableseats)

### By Mail:

Mail a postcard with the following required information:

- Your full name
- Dates of the concerts you would like to attend
- Mailing address, phone number, and email

### *Want to guarantee a seat?*

#### *Become a Friend of the Festival!*

Donors at \$100 and above receive picnic table seats at concerts! Visit [www.sterngrove.org/donate](http://www.sterngrove.org/donate) for details.

**Entries must be received by the Monday before the concert you want to attend.** Households may submit one entry per concert or indicate multiple concert dates on one entry. Mail your entry to:

Stern Grove Festival Picnic Table Lottery  
44 Page Street, Suite 600, San Francisco, CA 94102

**Please, no phone calls.**

## Hillside and West Meadow seating

The hillside is available for seating, but please tread lightly since the area is steep and over-use can cause erosion. If you arrive late and can't get a spot in the Concert Meadow, the West Meadow is also open for seating. While you won't be able to see the stage, you can listen to the music in comfort.

## Seating and services for seniors and disabled

A limited number of handicapped permit parking spaces will be available on Sloat Boulevard, just past the main entrance to the park at 19<sup>th</sup> and Sloat. Round-trip, wheelchair accessible shuttle service is provided between 19th Avenue/Sloat Boulevard and the Esplanade. The shuttle runs from 10:00 a.m. until the concert starts at 2:00 p.m. The shuttle resumes service at 4:30 p.m. and runs until 5:30 p.m.

Bench seating is available on a **first-come, first-served** basis for seniors over the age of 65 or disabled patrons and one guest. Bench seating is limited and generally full by 1:30 p.m., and on some days, the benches can reach capacity as early as 12:30 p.m. If the senior and disabled bench seating section in the Concert Meadow is at capacity, patrons will be informed by the shuttle attendant before they board the shuttle that they will have to find seating elsewhere in the Concert Meadow.

Wheelchairs are accommodated in the Concert Meadow. Please see an usher for assistance.

## WHAT HAPPENS WHEN THE CONCERT MEADOW CLOSSES

Seating at Stern Grove Festival is first-come first-served. For the comfort and safety of our guests, the Concert Meadow will be closed to further entry if and when capacity is reached. An announcement will be made 30 minutes prior to the closing of the Concert Meadow.

Guests who arrived before the closing of the Concert Meadow will receive a hand stamp at the entrances and can pass in and out of the Concert Meadow throughout the day.

Any guests who arrive at the main entrance at 19<sup>th</sup> and Sloat Boulevard after the closing of the Concert Meadow will be directed to the West Meadow area and will not be allowed to enter into the Concert Meadow. The West Meadow area can be accessed from the Vale Avenue entrance to the park.

When the announcement is made that the Concert Meadow is closing, incoming shuttle service to the Concert Meadow will be terminated.

## RULES YOU NEED TO KNOW



- Smoking in all areas of Sigmund Stern Grove is prohibited
- Pets (except for service dogs) are not allowed in the Concert Meadow. Leashed pets are welcome in the West Meadow and other areas of the park
- Aisles and walkways must be kept clear at all times
- The backstage area is off-limits to the public
- Management reserves the right to revoke admittance. **All rules are subject to the discretion of the House Manager**
- Unauthorized recording/photography of performers is strictly prohibited
- Unauthorized sales, solicitation, and distribution of all printed materials, products, or goods are prohibited

## FOOD AND BEVERAGES

The Grove Cafe is located in the Esplanade and a portion of all sales is donated to the Festival. You are welcome to bring your own food and beverages to the concerts. Beer and wine are permitted only in the Concert Meadow and West Meadow. Alcohol is not sold at Stern Grove Festival.

## MERCHANDISE

Festival merchandise and CDs are available from the Festival Shop in the Esplanade. A portion of all sales supports Stern Grove Festival's concerts and outreach programs.

## RESTROOMS AND OTHER AMENITIES

See the Map of Stern Grove above for restrooms, wheelchair-accessible restrooms, water fountains, and other amenities.



## WEATHER

Stern Grove is located in the Sunset/Parkside district, which can be foggy and cool. However, Stern Grove is well protected and, some days, the sun is shining and it can get hot. The best advice is to come prepared for anything and bring layers!

## SECURITY AND SAFETY

Your safety and comfort are important to us. Please follow the instructions of any security staff or police officer. If you have a problem, or if you witness a problem, please notify a volunteer, security member, or staff member. If you or someone in your group is injured, Red Cross has a booth in the Esplanade to assist patrons.

## DONATIONS & MEMBERSHIP

There are several ways you can support Stern Grove Festival. During intermission and before the show, a volunteer asking for donations may approach you, or you can drop donations in the donation bins at the entrances to the Concert Meadow. In addition, Friends of Stern Grove Festival who donate \$100 or more receive picnic table seating and other benefits. Information about this membership program is available at [www.sterngrove.org/membership](http://www.sterngrove.org/membership), or visit the Membership Booth in the Esplanade.

All the artists appearing onstage are paid to perform and the Festival relies on donations to make these admission-free concerts possible. While the park is owned and operated by the City of San Francisco, the Festival is a non-profit organization; we raise nearly two million dollars every year for artistic fees, operations, and production costs. We ask that you please give what you can and support the Festival!

## INFORMATION BOOTH



If you have any questions, please stop by the Information Booth at the east entrance to the Concert Meadow, in the Esplanade. If you lost a member of your party, the designated meeting point is the Information Booth.

## LOST AND FOUND

Lost and found items are kept at the information booth the day of the concert. After the concert, contact the San Francisco Recreation and Park Department at (415) 831-5500.

## AUDIENCE SURVEY

Stern Grove Festival distributes a brief, anonymous audience survey each year in order to understand our audience's needs and to better serve the community. Please take a moment to fill out a survey at the Information Booth in the Esplanade or from a volunteer.

## AFTER THE CONCERT

After the concert ends, please pick up your trash and dispose of it in the trash containers, and compost and recycling bins. Stern Grove is your park, so please take care of it! Be respectful of our neighbors and PLEASE DON'T LITTER in their yards, on the sidewalks, or in the streets.

## VOLUNTEERING

The Festival is always looking for more volunteers. For more information, contact our Volunteer Coordinator at 415.252.6253 x104, [volunteer@sterngrove.org](mailto:volunteer@sterngrove.org), or visit the Information Booth at any concert. You can also visit our website at [www.sterngrove.org](http://www.sterngrove.org) and fill out a volunteer form online.

## FOR MORE INFORMATION

[www.sterngrove.org](http://www.sterngrove.org)

Stern Grove Festival Association  
44 Page Street, Suite 600, San Francisco, CA 94102  
Phone: (415) 252-6252 Fax: (415) 252-6250  
[info@sterngrove.org](mailto:info@sterngrove.org)

*Join our mailing list!*

Visit [www.sterngrove.org](http://www.sterngrove.org) to receive news and special offers from Stern Grove Festival.